

Pharmacy Connect

Checklist

Plan Select Checklist

Use the checklist below to quickly find out which sections of the Voipex application form you will need to fill out for the various services offered.

Service Type	Complete Section						
	A	B	C	D	E	F	G
Broadband Internet	✓	✓	✓			✓	✓
Business Telephone	✓	✓		✓		✓	✓
Backup Broadband	✓	✓				✓	✓
Domain Emails	✓	✓			✓	✓	✓

Common questions about the Application Form

Use the information below to determine how to complete the application form for the services you have selected.

Should I select a Bundled or Standard service plan? (Section B—Services)

- By bundling services you reduce your combined monthly spend on Broadband & Phone.

What Broadband installation type do I need? (Section B—Setup Costs)

- If you have an active Broadband service select the ADSL or ADSL2 transfer option.
- If you do not have an active Broadband service select the ADSL or ADSL2 setup option.

What Business Phone installation type do I need? (Section B—Setup Costs)

- If you have an active phone service select the Phone Transfer option.
- If you require a new phone service and there is an existing phone line with a dialtone select the Phone Reconnect option.
- If you require a new phone service and there is not an existing phone line with a dialtone select the Phone New Service option.

Do I need a Broadband Setup Pack? (Section B—Setup Packs)

- If you do not already have a Broadband modem you can purchase a Broadband Setup Pack from Voipex. Setup Packs consist of a pre-configured modem and line filter.

What Line Options do I select for my Business Phone? (Section D)

- If you are only applying for a single Business phone service or multiple services without Line Hunt then leave the Options empty.
- If you are applying for multiple Business phone services with the Line Hunt option then select which will be the Primary (Main) number and which will be auxiliaries.

Do I complete the FTP fields in the Domain Provisioning? (Section E)

- The FTP details are only used for the W-Host plan and are used to upload your web site to our server.

Completing the Application Form (Sections F & G)

- Fully complete Section F by selecting your preferred payment method and completing the payment information.
- Sign and date the fields marked in Section G.
- Send the completed form to Voipex by fax, post or email.



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